



## Nomination for 2024 IAG Academy IR Awards

**Award** : **Best Gaming Floor**  
**Nominated company** : **Galaxy Entertainment Group**  
**Nominated property** : **Galaxy Macau™**

### **Galaxy Macau, The Most Awarded World-class Luxury Integrated Resort**

As a World-Class Luxury Integrated Resort that has received the most awards, Galaxy Macau™ spans over 1.1 million sqm. Since its opening in 2011, the integrated resort has been offering visitors unlimited experiences with its award-winning five-star hotel brands, exciting resort facilities, exceptional gastronomy offerings, luxurious shopping, diverse entertainment and amazing events, all in one spectacular location.

Galaxy Macau is home to the world's largest collection of luxury hotel brands under one roof – Banyan Tree Macau, Galaxy Hotel™, Hotel Okura Macau, JW Marriott Hotel Macau, The Ritz-Carlton, Macau, Broadway Hotel, Raffles at Galaxy Macau, and Andaz Macau. Combined, these eight world-class, luxury hotels at Galaxy Macau offer around 5,000 rooms, suites and villas of five-star accommodation and lavish spa experiences. In terms of amenities, Galaxy Macau offers over 120 dining options of Michelin-starred dining and authentic delicacies, the world's largest Skytop Adventure Rapids and Skytop Wave Pool, Asia's most iconic and advanced MICE destination – the Galaxy International Convention Center, Macau's largest 16,000-seat indoor Galaxy Arena, and many other facilities.

Today, Galaxy Macau has become a premier tourism and entertainment destination, catering to both gaming and non-gaming visitors with its wide array of amenities.

### **Gaming Floor Layout**

Galaxy Macau has one of the world's largest casinos. Featuring five-star gaming areas, the Galaxy Macau casino can accommodate over 820 gaming tables and up to 1,500 gaming machines. The entire casino is divided into several themed zones, each with its own unique design and atmosphere catered to guests of different styles.

### **Mass Gaming**

The Mass Gaming Floor is designed to allow guests easy access to their preferred table limits and games through prominent signage. The zoned layout creates a more dynamic and immersive experience for guests. With a wide range of popular game offerings – Baccarat, Sic Bo, Blackjack, Roulette, Craps, Caribbean Stud, and Fortune 3 card Poker, a large selection of the latest electronic gaming machines with linked jackpots and live Baccarat terminals, Galaxy Macau is an all-encompassing entertainment destination.



The floor plan of the casino creates a strategically open and spacious layout for customers playing on the Mass Gaming Floor. At the heart of the casino floor is an LED dome, which serves as a focal point that seamlessly blends into the broader style of the casino floor to create a cohesive and visually striking ensemble. The captivating multimedia shown on the LED dome provides our guests an immersive and unforgettable experience.



*The LED dome features a three-dimensional immersive experience, with the summer theme of hot air balloons.*

Upholding our “World Class, Asian Heart” service philosophy, GEG also creates memorable experiences for guests by emphasizing our attentive service and striving to exceed our guests’ expectations. Our team members create a warm and inviting environment that makes guests feel comfortable and valued by cheering and interacting with them while the game is in play.

To provide guests with easy access to snacks and beverages, service counters are located across the Mass Gaming Floor. An extended selection of more than 30 different beverages and multiple snack options are made available for guests’ choosing. Meanwhile, we also provide guests with direct access to around-the-clock F&B outlets serving international cuisines on the Mass Gaming Floor.

### **Premium Gaming**

The Premium Gaming areas of Galaxy Macau are known for their lavish and opulent design, meticulous attention to details, and incorporation of both Chinese and Western architectural elements. The artistry and service within the Horizon gaming area is often praised for exceeding



expectations, with its proximity to the prestigious Raffles hotel, a legendary brand known for its luxury and impeccable service. The Horizon and Pavilions premium locations offer gaming guests a first-class level of seamless, convenient, and personalized service. Guests have direct access to luxurious lounges, private areas, exclusive privileges, priority access to premium amenities and experiences.



*Horizon Premium Gaming at Raffles at Galaxy Macau, featuring 70 Baccarat Tables*



*Premium lounge offering feature Chinese Baiju inspired Cocktails*



*The Truefitt & Hill gentlemen's groom treatment from London*

Aligned with our vision to become “Globally recognized as Asia’s leading gaming and entertainment corporation”, GEG looks forward to continuing to make ongoing progressive enhancements to our integrated resorts to ensure that they remain competitive and appealing to our guests, with a particular focus on best offerings and innovative floor planning.

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